



Certificate in Case Management – Substance Use Health and Concurrent Treatment

Description of Certificate

The Office of Continuing Education and Professional Development (OCEPD) offers the **Certificate in Case Management – Substance Use Health and Concurrent Treatment**, a comprehensive five-day, in-person program designed to strengthen professional practice in complex care environments.

The Certificate in Case Management – Substance Use Health and Concurrent Treatment focuses on the **six core functions of case management** within the context of substance use health and concurrent mental health challenges. Participants develop practical skills in assessment, planning, coordination, monitoring, documentation, crisis response, and closure while applying trauma-informed, recovery-oriented, and client-centred approaches.

Drawing on real-world scenarios from health care, addictions services, community support, housing, and social services, this certificate equips participants to navigate multi-system environments with clarity and confidence. Emphasis is placed on ethical decision-making, cultural humility, stigma reduction, interprofessional collaboration, and sustainable professional practice.

By the end of the Certificate in Case Management – Substance Use Health and Concurrent Treatment, participants will be able to apply structured case management frameworks in substance use and concurrent treatment settings to improve coordination, client outcomes, and service efficiency.

Why Take this Certificate?

Substance use health and concurrent mental health challenges require coordinated, skilled case management. Professionals are increasingly expected to manage complexity, balance competing demands, and support clients across fragmented systems of care.

This Certificate provides:

- A clear, structured framework aligned to the six core functions of case management
- Practical tools for assessment, planning, and documentation
- Strategies for crisis response and conflict resolution
- Techniques for motivational interviewing and behaviour change
- Guidance on ethical practice and cultural sensitivity
- Leadership and negotiation skills for system navigation
- Strategies for resilience, self-care, and sustainable practice

Participants leave with enhanced competence, increased confidence, and immediately applicable tools to strengthen professional practice in substance use and concurrent treatment environments.

Certificate Structure

The Certificate in Case Management – Substance Use Health and Concurrent Treatment is delivered over **five full days in-person**.

Each day blends structured instruction, practical skill-building exercises, case-based group discussions, applied tools and templates, reflective practice, and scenario-based learning.

Module Overview

Module 1 – Foundations of Case Management in Substance Use Health

Participants build a foundational understanding of case management models, core principles, and the six core functions. The module introduces trauma-informed practice, engagement strategies, and holistic assessment in substance use and concurrent contexts.

Module 2 – Ethics, Assessment, and Care Planning

This module explores ethical decision-making, professional boundaries, and documentation standards. Participants strengthen skills in structured assessment, analysis, and developing collaborative, client-centred care plans.

Module 3 – Communication, Motivational Interviewing, and Cultural Responsiveness

Participants develop advanced communication strategies, including motivational interviewing techniques and behaviour change principles. The module addresses unconscious bias, stigma, and culturally responsive practice in substance use health.

Module 4 – Coordinating Care and Navigating Systems

This module focuses on system navigation, interdisciplinary collaboration, consensus-building, and negotiation. Participants learn strategies for coordinating services across health, housing, justice, and community systems.



Module 5 – Monitoring, Crisis Response, and Risk Management

Participants strengthen skills in monitoring progress, adapting care plans, and documenting outcomes. The module includes crisis intervention strategies, conflict resolution, safety planning, and managing high-risk situations.

Module 6 – Closure, Leadership, and Sustainable Practice

The final module addresses case closure, transitions of care, and outcome evaluation. Participants explore leadership approaches in case management, community of practice models, stress management, and long-term professional sustainability.