

Executive MASTER of BUSINESS ADMINISTRATION

EVIDENCE - BASED

NEGOTIATION & CONFLICT MANAGEMENT (BUS 785)

DESCRIPTION This course is about understanding the dynamics of conflict in the workplace and how to use negotiation and conflict management skills.

In addition to participating in a formal negotiation simulation throughout the week, course participants will be involved in a series of interactive skills development sessions that will aid them in formal negotiations and enhance an executive's role in managing workplace conflict.

TOPICS INCLUDE

- conflict management techniques
- strategies for formal negotiations
- negotiation-style self-assessments
- creative problem-solving
- formal mediation and arbitration
- interested party mediation.

FACILITATORS Wendy Carroll and Tim Carroll

DATES June 24–28, 2013, 8:30 am–5:00 pm*
(coffee breaks and lunches provided on site)

*Course could continue into the evening depending on group assignments. Full attendance during the week is mandatory—no exceptions.

LOCATION UPEI School of Business, McDougall Hall, Room TBA. On-campus accommodations are available.

ELIGIBILITY CRITERIA This is a graduate-level course and, as such, both academic and work experience will be assessed. An undergraduate degree in any discipline is required, as well as a minimum of three years of full-time relevant work experience.

COST \$3,000 (includes tuition, part-time student fees, textbook, and course materials).

REQUIREMENTS

Pre-course readings and a post-course report.

TO APPLY

- Download and complete a Graduate Programs Application Form
- Attach a detailed résumé and fax to MBA coordinator, UPEI School of Business at 902.628.4302.
- We will assess your application and someone will contact you with a decision.

APPLICATION DEADLINE May 31, 2013. There are a limited number of seats available, so please apply early.

NOTE Your acceptance to this course does not guarantee acceptance into UPEI's Executive MBA program. Admission to the MBA program is a separate process. A portion of the tuition paid for this graduate course may be deducted from the MBA program fees if you enrol in the program within 12 months of registering for this single graduate course. This course serves as a credit toward the Executive MBA.



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For more information, please contact Grace McCourt
at 902.566.6474 or mba@upei.ca
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WENDY R. CARROLL, PHD

Dr. Wendy Carroll is a faculty member in the School of Business at the University of Prince Edward Island.

After a 20-year business career working in national and multinational companies as a senior leader and executive, Wendy made the transition to academia, joining Acadia University and then, UPEI.

Her industry experience spans strategic human resource management, industrial relations, human resource management (HRM), employee relations, and operations management. Wendy also has extensive experience in negotiation and conflict management both in labour relations and commercial settings.

At UPEI, Wendy continues her research on workforce strategies for the future, and strategic HRM. She has won several teaching awards including Graduate Faculty Member of the Year for UPEI in 2008 and 2009, as well as the Hessian Merit Award of Teaching Excellence in 2011.

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TIM CARROLL

Tim Carroll is an associate professor at the UPEI School of Business, where he has been teaching courses in marketing, strategy, and management for the last 25 years.

His research interests include the development of “soft skills” for managers. He has been delivering courses and seminars in conflict management for 10 years to both executives and students.

Professor Carroll’s negotiating experience dates back to the late 1970s when he was with the Ontario Vegetable Board and later, as an MLA and member of Executive Council.

He continues to be an active volunteer and consultant to both government and the private sector.

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