

## **Accessibility Services Frequently Asked Questions (FAQs)**

**1. Do I need to have a learning disability to be able to use the services with Accessibility Services?**

Students who receive testing accommodations need to have been diagnosed with a documented learning disability. All other services with Accessibility Services are available to all UPEI students.

**2. I am interested in the adaptive technologies that you offer, how can I learn more about these?**

Any student can stop by and speak to the Adaptive Technologist, Lori Silvaggio, in the Webster Academic Services at any time.

**3. How can I access Kurzweil 3000 and Dragon Naturally Speaking on campus?**

Accessibility Services have computers with the Kurzweil 3000 and Dragon Naturally Speaking software on them; these are available upon request throughout the semester for all students on campus. There is also one computer in the Robertson Library Room 261 that is equipped with Kurzweil 3000 and Dragon Naturally Speaking, which can be reserved in advance through the circulation desk in the library.

**4. Can any UPEI student get their textbooks scanned?**

Yes, any UPEI student can drop by Webster Academic Services to get their textbook scanned onto a Kurzweil file. Students will have to drop their textbook off, fill out the scan request sheet and come back when the book has been completed. Kurzweil is software designed for students who struggle with printed text to access curriculum materials so they can keep up with assigned reading, learn critical study skills, and successfully complete writing projects and test independently. A 30 day Kurzweil 3000 free trial is available for students, or students can simply use one of the computers here in Accessibility Services.

**5. Is it possible to listen to my textbook on my iPod, tablet, smartphone or Android device?**

Yes, we can scan your textbook onto a Kurzweil file and then simply transfer that file to an MP3 file, which can be played through your MP3 player or your iPod. You will need to specify that you would like your text transferred to a MP3 file when dropping off your textbook. You do not need the Kurzweil 3000 software for the use of MP3 files.

**6. I think I might have a learning disability. How would I go about finding this out?**

You can make an appointment with Cathy Rose, the coordinator of Accessibility Services, to further discuss any concerns that you might have. A screening checklist will be completed and she can direct you where to go from there.

**7. I have been diagnosed with a learning disability. What do I do now?**

You can make an appointment with Cathy Rose, the Accessibility Services Coordinator, to discuss the specific testing accommodations and any other resources that you might need. You will need to provide documentation of your learning disability.

**8. I struggle with test anxiety, how can you help me?**

Many students on campus struggle with test anxiety. Drop by Accessibility Services and we can give you some tips and helpful strategies that should reduce some of the anxiety you are experiencing.