



**US Student Financial Aid Advisor (902) 628-4382**  
**Registrar's Office: Scholarships, Awards and Financial Aid**  
**550 University Avenue Charlottetown, PE C1A 4P3 Canada**

## USDL Consumer Information Disclosure

### **Consumer Information**

<b>Consumer Information</b>	<b>Description</b>
Student Financial Aid Information	For information regarding need-based and non-need based aid, as well as government aid, please refer to the <a href="#">Financial Aid page</a>
Students with Disabilities	Information about UPEI's services offered to students with disabilities is available through Student Life <a href="#">Accessibility Services</a>
Cost of Attendance	For information regarding the cost of tuition, fees, mandatory health insurance and student housing, refer to our <a href="#">Accounting office</a> and <a href="#">Residence services</a> for general information
Refund Procedure and Dates	For information about the university's refund procedure and dates, refer to <a href="#">timetable</a> information for each semester. For more information, see <a href="#">Student Accounts</a> and pages 57 and 58 of the Academic calendar
Return of Title IV Financial Aid Academic Programs	Our website contains a brief overview of the <a href="#">Return to Title IV Refund Policy</a> . For information on academic programs offered at the University of Prince Edward Island, please refer to <a href="#">Programs and Courses</a>
Transfer of Credits	For information about obtaining credit for courses that you took at another post-secondary institution, see <a href="#">Transfer of Courses</a>
Withdrawal from Program	For information on withdrawing from a program, see <a href="#">Drop or discontinue a course</a>
Copyright and Infringement Information	For information on copyright, please refer to <a href="#">this page</a> from the Library site. You can also refer to the <a href="#">library page</a> on the UPEI website
Notice of Federal Student Financial Aid Penalties for Drug Law Violations	Information on the penalties associated with drug-related offences under the US Higher Education Act can be found <a href="#">here</a>
Vaccinations Requirements	There may be program-specific requirements for vaccinations. Please refer to the specific program web page at UPEI.ca to review the admission requirements.
Textbook Information	Textbook lists are sent to the students after registration. For information about the University of Prince Edward library and its services, refer to <a href="#">this page</a> For information on our on-campus bookstore, refer <a href="#">here</a>

Emergency Response Information	<p>Please refer to the university's <a href="#">Emergency Procedures</a> document for information on:</p> <ul style="list-style-type: none"> <li>• <a href="#">Crisis Management Response Plan</a></li> <li>• <a href="#">Emergency Evacuations and Bomb Threats Procedure</a></li> <li>• <a href="#">Campus / Centre Lockdown Procedure</a></li> <li>• <a href="#">Accident and Incident Reporting</a></li> <li>• <a href="#">Fire Safety</a></li> </ul>
Counselling Services	Contact information and office hours of our counsellors can be found <a href="#">here</a>
Privacy of Student	For information on the Web Policy and Privacy, refer to the <a href="#">Disclaimer / Web Policy &amp; Privacy</a> to view the Administration Regulation.
Student's Rights and Responsibilities	For information on the rights and responsibilities (including code of conduct, attendance, progress, discipline, appeals) of a University of Prince Edward Island student, see <a href="#">this link</a>
Student Loan Information Published by the U.S. Department of Education	Student Loan information published by the U.S. Department of Education can be found <a href="#">here</a>
National Student Loan Data System (NSLDS)	The University of Prince Edward Island reports student registration on NSLDS several times each academic year. Access is through the <a href="#">National Student Loan Data Service</a>
Entrance Counselling for Student Loan Borrowers	Please refer to U.S. <a href="#">Federal Aid Student Loans</a> to complete mandatory Entrance Counselling.
Exit Counselling for Student Loan Borrowers	Students must complete the mandatory <a href="#">Exit Counselling</a>
Non-Government Loan Programs	Please refer to the Non-Government Loan Programs link on our Financial Aid page.
Code of Conduct for Education Loans	<p>The US code of conduct stipulates the following:</p> <p>In order to prohibit a conflict of interest when it comes to private education loans, employees with responsibility for US loans are prohibited from the following:</p> <ul style="list-style-type: none"> <li>• Making revenue-sharing arrangements with any lender;</li> <li>• Receiving gifts from a lender, a guarantor, or a loan servicer;</li> <li>• Entering into arrangements providing financial benefit from any lender or affiliate of a lender;</li> <li>• Directing borrowers to particular lenders* or refusing or delaying loan certifications;</li> <li>• Offering funds for private loans.</li> </ul> <p>All agents with responsibility for US loans are reminded at least annually of the code.</p>